

RSB Training Programme: Volunteer Management training

At this one day course, learn how to work with volunteers in new and exciting ways that help build your organisation, social enterprise or voluntary group.

Who is the course aimed at?

Any organisation involved in voluntary work or volunteer-led group looking to engage others to support each other better. Whether you are conducting a borough-wide consultation, national volunteer programme, involving an intern or rejuvenating the membership of your local residents association, you will benefit from this day.

What does the course cover?

10:00 Introductions

- Volunteer motivation
- What volunteers bring
- Planning for volunteers.

11:00 Break

- Creating roles
- Where are all the people?!
- Dispelling fears with your publicity
- A good beginning

13:00 Lunch

- Volunteer agreements
- Contract law case studies
- Retaining and motivating
- Support systems

15:00 Break

- Mapping the volunteer's journey through your organisation
- Ideas sharing
- Evaluation and close

16:00 End

Further information

Course tutor Rebecca Tully is a certified [Learning and Performance Institute trainer](#). She has worked with, and trained people from Age UK, Crisis, Greater London Volunteering, Citizens Advice Bureau, Directory of Social Change, and the NHS.

Contact

For more information and to register your interest, please [contact](#) our training officer.